

**Analytical Laboratory Group, Inc.**  
**361 West Fifth Avenue ♦ Eugene, OR 97401**  
**541-485-8404 ♦ 1-800-262-5973**  
**Fax: 541-484-5995**  
**Email: [alglabs@alglabsinc.com](mailto:alglabs@alglabsinc.com)**

**CUSTOMER SATISFACTION SURVEY**

**Dear Customer:**

We at Analytical Laboratory Group, Inc. would like to thank you for giving us the opportunity to serve you. Please help us serve you better by taking a couple of minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

**How would you rate the overall service we provide?**

Superior     Very Satisfactory     Average     Somewhat Unsatisfactory     Very Poor

**Do you have any comments on how we can improve our service?:**


**How would your rate our selection of services?**

Superior     Very Satisfactory     Average     Somewhat Unsatisfactory     Very Poor

**Do you have any suggestions on other services you would like to see us to provide?:**


**If you contacted us for help in interpreting your results, how would you rate the explanation you received?**

Superior     Very Satisfactory     Average     Somewhat Unsatisfactory     Very Poor

**How would your rate our prices?**

Superior     Very Satisfactory     Average     Somewhat Unsatisfactory     Very Poor

**Do you have any additional comments, concerns, or suggestions?:**


**Thank you for your feedback. We sincerely appreciate your honest opinion and will take your input into consideration while we provide our service in the future.**